



## SENIOR TAXI SCRIP PROGRAM

SAVE 75% ON TAXI RIDES!

### 1. What Is The Senior Taxi Scrip Program?

It is a Measure C funded program that provides alternative, reliable and affordable transportation to Fresno County residents who are 70 years of age and older. Eligible seniors receive a 75% discount on taxi fares by purchasing taxi scrip. Scrip availability is limited.

### 2. How Does The Senior Taxi Scrip Program Work?

Participants simply obtain and submit an eligibility application and once approved can purchase a \$20 value booklet of taxi scrip (like coupons) from select locations for only \$5. **This is a 75% discount!** Up to (5) booklets of taxi scrip can be purchased each calendar month. Scrip can then be used like cash to pay for taxi cab fares only. (Not all taxi companies accept taxi scrip. See below for a list of qualified taxi companies.) Taxi Scrip can be used at any time, 24 hours a day, and 7 days a week when needed. Taxi Scrip booklets can be purchased at select FAX locations, Clovis City Hall, select Senior Centers and Fresno COG (FCOG only accepts mail orders). See below: "*Where can I obtain an application and purchase taxi scrip*" for location addresses.

### 3. What Are The Rules?

- You must be a resident of Fresno County.
- You must be at least 70 years old (proof of eligibility is required by providing a copy of a California Driver's License, California DMV issued Identification Card or Medicare Card.
- You must first complete and submit the eligibility forms. All necessary documents can be obtained at select locations only (see below) or on the web at [www.fresnocog.org](http://www.fresnocog.org)
- Scrip cannot be given or sold to someone else. It is non-transferable, non-negotiable, and non-replaceable.
- Scrip can only be used to pay for **your** taxi services.
- Scrip cannot be used to tip the driver. Please tip using cash.
- Users are responsible for scheduling, changing, and canceling trip reservations.
- Be sure to let the dispatcher know that you will be paying with Taxi Scrip when you call to schedule a pick-up.
- Fresno COG reserves the right to limit scrip sales based on scrip availability.

### 4. Where Can I Obtain An Application and Purchase Taxi Scrip?

In Person:

<b>Fresno Area Express (FAX) Manchester Transit Center</b>	<b>Clovis City Hall 1033 Fifth Street</b>
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<p>3590 North Blackstone Fresno, CA Business Hours: 8:00 AM – 6:00 PM Mon.– Fri. Phone: 559-621-RIDE</p> <p><b>Fresno Area Express (FAX) Downtown Service Center</b> 2016 Tulare St. Fresno, CA Business Hours: 8:00 AM – 5:00 PM Mon.– Fri. Phone: 559-621-RIDE</p>	<p>Clovis, CA Business Hours: 8:00 AM – 3:00 PM Mon.– Fri. Phone: 559-324-2000</p> <p><b>Clovis Senior Center</b> 850 Fourth Street. Clovis, CA Phone: 559-324-2750 TTY: 559-324-2753</p>
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**By Mail Only:**

**Council of Fresno County Governments (Fresno COG)**  
2035 Tulare Street, Suite 201  
Fresno, CA  
Phone: 559-233-4148  
[www.fresnocog.org](http://www.fresnocog.org)

Please send the completed eligibility application, copy of proof of eligibility (California driver's license, California DMV issued Identification Card or Medicare Card), order form, and a check, cashier's check, or money order payable to **Taxi Scrip Program**. Please add the postage cost to your check's total amount.

Taxi scrip postage cost is as follows:

1 Booklet: \$0.59  
2 Booklets: \$0.76  
3 Booklets: \$0.93  
4-5 Booklets: \$1.51

\*\*\*All forms are available at [www.fresnocog.org](http://www.fresnocog.org) or call 559-233-4148 to receive the application and order form via U.S. mail.

**5. What Taxi Companies Can I Call to Schedule a Service?**

You may utilize any taxicab company holding a City of Fresno business license. Currently, there are nine such taxicab companies that are participating in this program.

**Fresno Cab Co.**  
695 W. Santa Ana Avenue #109  
Clovis, CA  
Phone: 559-301-5579  
559-801-3221

**City Cab Co.**  
1356 N. Abby  
Fresno, CA  
Phone: 559-495-1234  
559-228-8282

**Yellow Cab**  
1356 N. Abby  
Fresno, CA  
Phone: 559-275-1234  
559-442-1020

**USA Cab. Co.**  
6155 N. Calaveras  
Fresno, CA  
Phone: 559-222-5588  
559-375-6852

**Checker Taxi Co.**  
1387 W. Sierra Ave.  
Fresno, CA  
Phone: 559-432-8294

**Star Yellow Cab**  
176 N. Fulton  
Fresno, CA  
Phone: 559-307-7137  
559-264-8359

**Taxi Acapulco**  
40 E. Adams Ave.  
Fowler, CA 93625  
Phone: 559-270-2320

**Yosemite Cab Co.**  
1245 Chandler Ave.  
Fresno, CA  
Phone: 559-268-1212  
559-790-4126

**Bulldog Cab Co.**  
1356 N. Abby  
Fresno, CA  
Phone: 559-485-6000

## 6. How Can I Obtain More Information?

- Call 559-233-4148 during regular business hours.
- To download brochures and application forms, visit us on the web at [www.fresnocog.org](http://www.fresnocog.org)

## FREQUENTLY ASKED QUESTIONS:

### Can I use taxi scrip for all of my transportation needs?

No. Taxi Scrip can only be used for taxi fares with select taxi companies (please see below).

### Do all taxi companies accept Taxi Scrip?

No. Only qualified companies (see below) may accept taxi scrip, be sure to always ask when calling to request cab service. At the end of the taxi trip, the driver will accept payment for the meter fare using taxi scrip instead of money. The taxi scrip does not need to be used the same month it is purchased; however, please note that taxi scrip will expire on December 31<sup>st</sup>. Please get in contact with the Council of Fresno County Governments regarding exchanges.

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Phone: 559-485-6000

### What do I do if my Taxi Scrip is about to expire?

Taxi Scrip will need to be used before December 31<sup>st</sup> of the current year. After it has expired, it may have no value unless exchanged for new scrip. If your Taxi Scrip will soon expire, please contact Fresno COG at 559-233-4148 to request an exchange before the expiration date. Please do not buy more scrip than you anticipate using.

**I am a resident of Kings County, can I purchase Scrip?**

No. Measure C's Taxi Scrip Program is available only to Fresno County residents. Please contact your respective city offices regarding taxi subsidy programs that may be available within your area.

**I am a Fresno resident, but I want to travel to Merced, can I use scrip for this trip?**

Yes. However, the amount of Scrip you are allowed to purchase may only cover part of the total cost of your trip. Please consult taxi fares with the taxi company before scheduling a service.

**Is the taxicab driver obligated to make change when I pay with scrip?**

YES. Just as when you pay for a taxi trip with cash, you are entitled to change should any be due to you.

**May I tip the driver with taxi scrip?**

No! While tipping is customary when using taxi services, you may not tip your taxi driver using taxi scrip. You should carry cash if you wish to tip your driver. Do not let a driver pressure you to tip with taxi scrip. When you feel that the service provided by the driver has been good, you may tip the driver with cash only.

**Can I give my Taxi Scrip to someone else if I do not use it?**

No. Taxi Scrip is only to be used by the eligible person who is enrolled in the program and has been assigned a User ID Number. Taxi drivers are allowed to request identification to verify eligibility. Taxi Scrip is non-negotiable, non-transferable, and non-replaceable.

**Am I required to hand over my scrip booklets to the taxicab driver so that they may remove the coupons?**

ABSOLUTELY NOT! Scrip is considered the same as cash while you are riding in a taxicab, please treat it as such. If you are uncomfortable with allowing the driver to remove scrip from your book, keep the scrip within your possession.

**How can I get more information?**

For more information on this program, or to download an application and an order form, please visit us on the web at [www.fresnocog.org](http://www.fresnocog.org) or call the Council of Fresno County Governments at 559-233-4148, during regular business hours. You may also send an email to Melissa Garza at [mgarza@fresnocog.org](mailto:mgarza@fresnocog.org).