

APPENDIX F
REGIONAL TRANSIT PROGRAM
Measure "C" Taxi Scrip Program for Seniors 70 years of age and Older
APPLICATION FOR SCRIP

As a potential user of the Taxi Scrip Program, you have received this packet of materials to explain the program and an application to participate in the program. The Taxi Scrip Program began in 2008 to provide transportation for seniors living in the Fresno county region. The Taxi Scrip Program is operated by the Council of Fresno County Governments (Fresno COG) and funded with local transportation funds made available through the extension of Measure "C".

Today, Fresno County residents that meet the program eligibility criteria may use taxicabs to travel anywhere that approved taxi companies will service. Taxicabs are available seven days a week, 24 hours a day. Eligible individuals must be a senior age 70 or older. Seniors are required to provide proof of age, such as a copy of a California driver's license, California Identification Card or Medicare Card. Additional eligibility information is provided in detail later in this packet.

Taxi Scrip Program participants may purchase five books of Scrip monthly at \$5 per book. The actual Scrip ticket book value is \$20 (includes 20 tickets at \$1 value per ticket), which is a 75% discount per book. Use Scrip to pay the fare displayed on the meter when using a taxicab, rounding up to the nearest dollar. When paying with Scrip, change can be requested. Do not use Scrip to tip the driver.

Return this application to the Fresno COG office at 2035 Tulare Street, Suite 201, Fresno, CA 93721. You may include a check, cashier's check or money order, payable to 'Taxi Scrip Program', for your first month's Taxi Scrip. Please add the postage cost to your payment total amount. PLEASE DO NOT SEND CASH. Postage costs are as follows.

1 Booklet: \$0.59; 2 Booklets: \$0.76; 3 Booklets: \$0.93, and 4-5 Booklets: \$1.51. For more information, please call Fresno COG at 559-233-4148 or visit us on the web at www.fresnocog.org.

APPLICATION FORM

Part I

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ *Date of Birth:* _____

I am age 70 or older

Signature: _____ *Date:* _____

How did you hear about this program? _____

AUTHORIZATION FORM

Part I

Name of Eligible Buyer: _____

Address: _____

City, State, Zip: _____

Phone: _____

I hereby authorize the following individual(s) to purchase my Taxi Scrip for me when I am unable to purchase these items myself. I understand that only the name(s) shown below may purchase Taxi Scrip on my behalf. I further understand that this form must be renewed every two years. If changes occur before my renewal is due, I am responsible to update my Taxi Scrip Program Authorization Form.

Signature: _____ Date: _____

Part II

The individual(s) listed below have agreed to become an Authorized Buyer and acknowledge that they will show a photo ID and my User ID card when making a Taxi Scrip purchase on my behalf. Failure to offer their photo ID may possibly revoke their authorization status. Fresno COG is not responsible should the Authorized Buyer fail to deliver the purchased item(s) to the Eligible Buyer. Eligible Buyers and Authorized Buyers must provide their California Driver's License or California ID Card number and a local telephone number on personal checks when purchasing by US Mail or in person at the Fresno COG office.

1.

Name of Authorized Buyer: _____

Address: _____

City, State, Zip: _____

Phone: _____

Authorized Buyer's Signature: _____ Date: _____

2.

Name of Authorized Buyer: _____

Address: _____

City, State, Zip: _____

Phone: _____

Authorized Buyer's Signature: _____ Date: _____

BILL OF RIGHTS & RESPONSIBILITIES

1. You have the **RIGHT** to be charged the same fare as all other taxi passengers.
2. You have the **RIGHT** to tip or not tip the taxi driver. You may not tip taxi drivers with Taxi Scrip.
3. If the fare is less than an even dollar amount, you have the **RIGHT** to get change back.
(You may round up your trip fare to the nearest dollar and request change. Example: the total fare is \$5.25, you give the taxi driver \$6's worth of Scrip. The 75-cent difference can be requested as change.)
4. You have the **RIGHT** to travel with a companion(s) and pay only one fare
(no matter how many people took the same ride.)
5. You have the **RIGHT** to prompt, courteous and safe service.
6. You have the **RIGHT** to use any authorized participating taxi company you wish.
7. You have the **RESPONSIBILITY** not to lend, sell or give away your Taxi Scrip to anyone.
8. You have the **RESPONSIBILITY** to mail your User ID card every time you reorder scrip through the Fresno COG mail order service. Your order will not be processed if the issued User ID card is not received in conjunction with the order form and payment.
9. You have a **RESPONSIBILITY** not to abuse the Taxi Scrip Program. The taxi drivers may not make out-of-area trips for you, make deliveries or allow someone else to use your Scrip.
10. You have a **RESPONSIBILITY** to keep track of your Scrip remember- it is the same as cash!
11. You have a **RESPONSIBILITY** to show your User ID card to the taxi driver every time you request a taxi service from an approved taxi service provider.
12. You have a **RESPONSIBILITY** to report any instance of abuse, unsafe taxi conditions, fraud or other problems you experience or observe.
13. You have a **RESPONSIBILITY** to inform the Taxi Scrip Program office of any changes: new address or telephone, Authorized Buyer(s), your eligibility status, etc.

WHAT TAXI COMPANIES CAN I CALL TO SCHEDULE A SERVICE?

You may utilize any of the following authorized taxicab companies holding a City of Fresno business license. Currently, there are twelve such taxicab companies that are participating in this program.

Fresno Cab Company Phone: 559-301-5579	Taxi Acapulco Phone: 559-270-2320	Pacific Cab Company Phone: 559-299-0006
Bulldog Cab Company Phone: 559-485-6000	Parlier Taxi Services Phone: 559-646-0302	Checker Taxi Company Phone: 559-432-8294
City Cab Company Phone: 559-495-1234 559-228-8282	Yellow Cab Phone: 559-275-1234 559-442-1020	USA Cab Company Phone: 559-222-5588 559-287-1128
Payless Taxi Phone: 559-222-0101 559-444-0101	Faretta Cab Company Phone: 559-230-1000 559-434-8888 559-226-4000	Yosemite Cab Company Phone: 559-268-1212 559-790-4126 559-266-7777

WHERE CAN I OBTAIN AN APPLICATION AND PURCHASE TAXI SCRIP?

In Person:

<p>Clovis City Hall 1033 Fifth Street Clovis, CA <u>Business Hours:</u> 8:00 AM – 3:00 PM Mon.– Fri. Phone: 559-324-2000</p>	<p>Fresno Area Express (FAX) Manchester Transit Center 3590 North Blackstone Fresno, CA <u>Business Hours:</u> 8:00 AM – 6:00 PM Mon.– Fri. Phone: 559-621-RIDE</p>	<p>Parlier City Hall 1100 E. Parlier Ave. Parlier, CA <u>Business Hours:</u> 7:30 AM – 6:00 PM Mon.– Thurs Phone: 559-646-3545</p>
<p>Clovis Senior Center 850 Fourth Street Clovis, CA <u>Business Hours:</u> 8:00 AM – 4:30 PM Mon.– Fri. Phone: 559-324-2750 TTY: 559-324-2753</p>	<p>Fresno Area Express (FAX) Downtown Service Center 2016 Tulare St. Fresno, CA <u>Business Hours:</u> 8:00 AM – 5:00 PM Mon.– Fri. Phone: 559-621-RIDE</p>	<p>Firebaugh City Hall 1575 Eleventh Street Firebaugh, CA <u>Business Hours:</u> 8:00 AM – 4:30 PM Mon.– Fri. Phone: 559-659-2043</p>
		<p>Mail Orders Available Only at: Fresno COG 2035 Tulare Street, Suite 201 Fresno, CA 937218</p>