APPENDIX C REGIONAL TRANSIT PROGRAM Measure "C" Taxi Scrip Program for Seniors 70 years of age and older

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APPLICATION FOR SCRIP

As a potential user of the Measure C Taxi Scrip Program, you have received this packet of materials to explain the program and this application to participate in the program. The Measure C Taxi Scrip Program began in 2008 to provide transportation for seniors living in the Fresno County region. The Taxi Scrip Program is operated by the Fresno Council of Governments (Fresno COG) and funded with local transportation funds made available through the extension of Measure C.

Fresno County residents that meet the Measure C Taxi Scrip Program eligibility criteria may use taxicabs to travel anywhere that approved taxi companies will service. Taxicabs are available seven days a week, 24 hours a day. Authorized participating taxi companies are listed on page C-4 of this application.

Eligible individuals must be a senior age 70 or older and a resident of Fresno County. Seniors are required to provide proof of age and residency, such as a copy of a California driver's license, California Identification Card or other combination of documents that prove both age and residency. Additional information on eligibility documentation is provided later in this packet.

Measure C Taxi Scrip Program participants may purchase five books of Scrip monthly at \$5 per book. The actual Scrip ticket book value is \$20 (includes 20 tickets at \$1 value per ticket), which is a 75% discount per book. Use Scrip to pay the fare displayed on the meter when using a taxicab, rounding up to the nearest dollar. When paying with Scrip, change can be requested. Always be prepared to show the taxi driver your Measure C Taxi Scrip ID Card.

Mail this application to the Fresno COG office at 2035 Tulare Street, Suite 201, Fresno, CA 93721 along with a completed order form, or return it to one of our distribution locations listed on page C-4 of this application. For more information, please call Fresno COG at 559-233-4148 or visit us on the web at www.fresnocog.org.

APPLICATION FORM

Name:	
Address:	
City, State, Zip:	
Phone:	Date of Birth:
Email: (Optional):	
☐ I am age 70 or older	☐ Proof of Age/Residency is attached
Signature:	Date:
How did you hear about this program? _	

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Note to Measure C Taxi Scrip Program Applicant:

IF YOU WISH TO AUTHORIZE OTHER INDIVIDUALS TO PURCHASE TAXI SCRIP FOR YOU (IN ADDITION TO YOURSELF), PLEASE CONTACT THE FRESNO COG OFFICE

AT (559) 233-4148, XT 216

Please detach this page and keep for your records.

MEASURE C TAXI SCRIP PROGRAM BILL OF RIGHTS & RESPONSIBILITIES

- 1. You have the **RIGHT** to be charged the same fare as all other taxi passengers.
- 2. You have the RIGHT to tip or not tip the taxi driver. You may tip taxi drivers with Measure C Taxi Scrip.
- **3.** If the fare is less than an even dollar amount, you have the **RIGHT** to get change back. (You may round up your trip fare to the nearest dollar and request change. Example: the total fare is \$5.25, you give the taxi driver \$6's worth of Scrip. The 75-cent difference can be requested as change.)
- **4.** You have the **RIGHT** to travel with a companion(s) and pay only one fare (*no matter how many people took the same ride*.)
- **5.** You have the **RIGHT** to prompt, courteous and safe service.
- **6.** You have the **RIGHT** to use any authorized participating taxi company you wish.
- 7. You have the **RESPONSIBILITY** not to lend, sell or give away your Taxi Scrip to anyone.
- **8.** You have the **RESPONSIBILITY** to thoroughly fill out and submit the Taxi Scrip Order Form every time you reorder scrip through the Fresno COG mail order service. Your order will not be processed if the form is not received with payment.
- **9.** You have a **RESPONSIBILITY** not to abuse the Taxi Scrip Program. The taxi drivers may not make out-of-area trips for you, make deliveries or allow someone else to use your Scrip.
- **10.** You have a **RESPONSIBILITY** to keep track of your Scrip remember- it is the same as cash!
- **11.** You have a **RESPONSIBILITY** to show your User ID card to the taxi driver every time you request a taxi service from an approved taxi service provider.
- **12.** You have a **RESPONSIBILITY** to report any instance of abuse, unsafe taxi conditions, fraud or other problems you experience or observe.
- **13.** You have a **RESPONSIBILITY** to inform the Taxi Scrip Program office of any changes: new address or telephone, Authorized Buyer(s), your eligibility status, etc.

WHAT SERVICE PROVIDER CAN I CALL TO SCHEDULE A SERVICE?

You may utilize any of the following authorized service providers holding a City of Fresno business license. Currently, there are sixteen such service providers that are participating in this program.

A+ TAXI	CALIFORNIA CAB	FARETTA CAB	LATINO CAB	YELLOW CAB
Ph: 559-433-9111	Ph: 559-222-2223	Ph: 559-230-1000	Ph: 559-233-3308	Ph: 559-275-1234
	559-266-6666	559-434-8888	559-2 <mark>66-6611</mark>	559-441-1020
			English Spanish	
ALPHA CAB	CHECKER CAB	FRESNO CAB	SIERRA VISTA CAB	AMERICAN EAGLE TAXI
Ph: 559-442-1245	Ph: 559-237-7007	Ph: 559-301-5579	Ph: 559-222-5555	Ph: 559- 856-4944
	559-436-8294	559-448-7158	559-981-0211	Service To/
			English Spanish	From SELMA English
BULLDOG CAB	CITY CAB	FRESNO EOC TAXI	TAXI AMERICA	GREEN POINT TAXI
Ph: 559-485-6000	Ph: 559-495-1234	Ph: 559-263-8099	Ph: 559-233-3383	Ph: 559-638-8595
	559-228-8282	7am-7pm To/From		Service To/From Reedley
		Fresno/ and land land land land land land land	English Spanish	English Spanish
				SANGER TAXI

WHERE CAN I OBTAIN AN APPLICATION AND PURCHASE TAXI SCRIP IN PERSON?

Clovis City Hall

1033 Fifth Street, Clovis, CA Business Hours:

8:00 AM – 4:30 PM Mon– Fri Phone: 559-324-2000

Clovis Senior Center

850 Fourth Street, Clovis, CA Business Hours:

8:00 AM – 5:00 PM Mon– Fri

Phone: 559-324-2750 TTY: 559-324-2753

Reedley Community Center

100 N. East Ave, Reedley, CA Business Hours:

8:00 AM – 5:00 PM Mon– Fri Phone: 559-637-4203

Sanger City Hall

1700 7th Street, Sanger, CA Business Hours:

8:00 AM – 5:00 PM Mon– Fri Phone: 559-876-6300 option 1

Fresno Area Express (FAX) Manchester Transit Center

SANGER

Ph: 559-900-6868 **Service To/ From**

3590 North Blackstone

Fresno, CA Business Hours:

8:00 AM – 4:00 PM Mon– Fri Phone: 559-621-RIDE

Orders by mail at:

Fresno COG

2035 Tulare Street, Suite 201

Fresno, CA 93721

Download forms from our website: www.fresnocog.org
Select Tab: Measure C Programs, then click on Taxi Scrip Program

WHAT OTHER DOCUMENTS CAN I SUPPLY TO PROVE AGE/RESIDENCY ELIGIBILITY?

Other forms of proof of eligibility may include a photo identification from another state with your Date of Birth printed on it (to prove age) as well as a letter or bill with a Fresno County address on it (to prove residency). You can call the Taxi Scrip main office at 559-233-4148 x216 for further information on other forms of identification that may be accepted.